

Virgin Care case study
Supporting young carers

Why we support carers

Everyone feels the difference

1

Ensuring all our customers, their families and support networks feel the difference

2

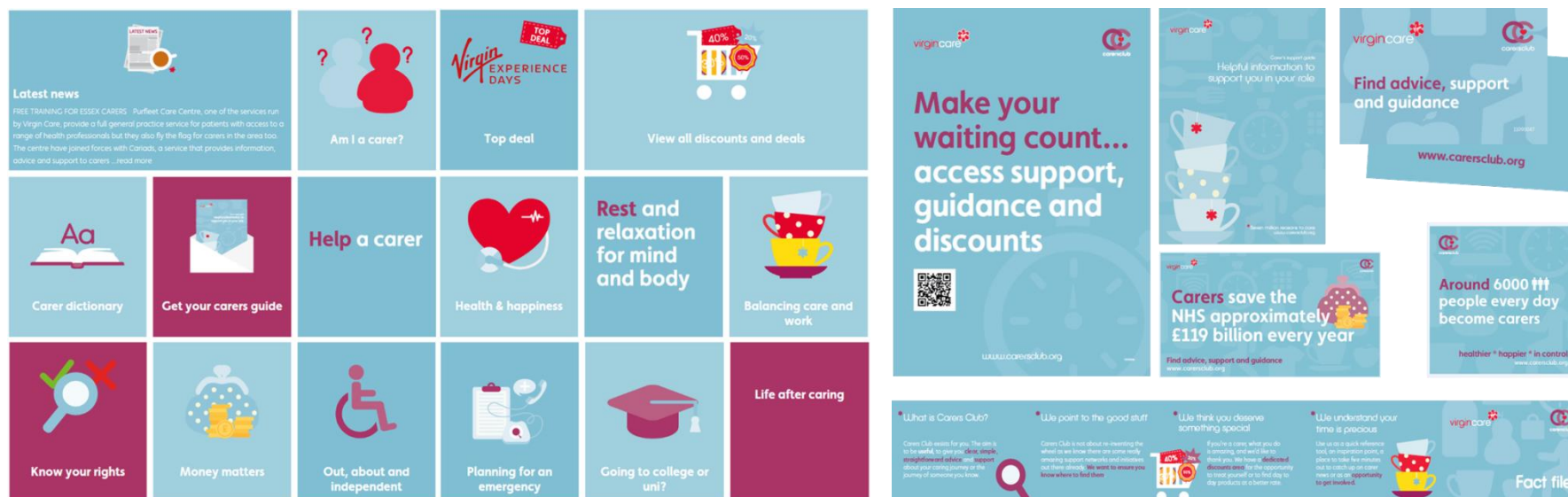
Support requirements double as a result of not looking after carers during their caring role

3

The next generation; life during and after caring, giving young carers voices to shape the future

How we support carers

Everyone feels the difference



- Carers Club
- Training
- Mental health rucksacks with Surrey Young Carers
- Restructure children's service managers
- Trailing Carers ID cards
- Formal carers pathway for support

What's next for supporting carers

Everyone feels the difference

1

Colleague wellness platform to include a volunteering section linked into supporting young carers skills base, weather that be to follow on into healthcare or to teach and develop life skills through knowledge based learning and delivery of masterclasses.

2

Exploring virtual school drop in sessions (like Chat Health); so we can allow digital experiences to grow giving us a bigger insight to uncovered young carers – region combination of Surrey, Devon and Wiltshire.

3

School nurse work development; toilet door stickers, further newsletters style information sheets and presentations to uncover carers at the earliest possible opportunity.

