

Expression of Interest- Improving the Experience of End of Life Support for Carers

Eligibility:

To be eligible to submitting an EOI Providers must be able to evidence the following:

- Operate within Surrey Local Authority Area
- Have a management committee
- Have a signed constitution
- Have a financial policy
- Have a safeguarding policy relating to both working with children and also adults
- Consortium expressions of interests are welcome but will require a host provider.
- EOI should be proportionate in their preparation and length
- EOI must be signed and dated and have been authorised by the providers management committee

Context:

The national End of Life Care Strategy published by the Dept of Health 2008¹ recognises carers not just as care providers but also as people in need of support. The national Carers Strategy 2010² also notes the importance of supporting carers of those in EOL circumstances. The recent gov Carers Action Plan 2018-2020³ point 1:2 states that NHS England is focusing on improving the identification and support for carers in relation to end of life care and bereavement. The NHS Long Term Plan states: *“With patients, families, local authorities and our voluntary sector partners at both a national and local level, including specialist hospices, the NHS will personalise care, to improve end of life care”* Finally the British Institute on Human Rights in their guidance ‘End of Life and Human Rights’⁴ state: *“Wherever possible – i.e. the patient and those who are family or with legal responsibility – should be consulted about decisions about care and treatment that may impact on the right for life. The right to be involved in these important decisions is key part of our right to respect for private and family life.” Under Article 8.*

Anticipating NICE Guidance 2019 which will include support for carers in EOL circumstances.

- Guideline on the delivery of services for the dying adult in the last year of life. Consultation scheduled April – July 2019
- Guidance adult carers support. Consultation scheduled July – Oct 2019

Local Context:

- Improving the experience of end of life care for carers report Nov 2018
- Improving the experience of end of life care task and finish group established March 2019
- Equalities in EOL care

¹ <https://www.gov.uk/government/publications/end-of-life-care-strategy-promoting-high-quality-care-for-adults-at-the-end-of-their-life>

² <https://www.gov.uk/government/publications/recognised-valued-and-supported-next-steps-for-the-carers-strategy>

³ <https://www.gov.uk/government/publications/carers-action-plan-2018-to-2020>

⁴ <https://www.sueryder.org/sites/default/files/2018-09/end-of-life-guide-.pdf>

Funding:

Surrey Carers Commissioners are seeking 'Expressions of Interest' for a one off non recurrent grant of £9,999.

Scope:

- Surrey wide
- Carers caring for people with an EOL diagnosis (last twelve months)
- Post death support

Timescale to deliver resources:

- 12 months from commencement of grant

Equalities:

It is important to recognise that carers come from diverse backgrounds including age, disability, gender realignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex and sexual orientation. The cultural practices at end of life for the minority will be respected and work will be undertaken to improve the understanding of this. Ensuring that carers are not directly or indirectly discriminated against while promoting and enabling their participation in society is a priority for the NHS.

Brief:

We are asking providers to submit expressions of interest in the form of an outline project plan.

The project will address the recommendations of the improving the experience of end of life care report.

The resources to be developed will reflect local advanced care planning systems used within Surrey. Surrey Heartlands and East Surrey CCG have adopted the ResPECT Approach⁵. Frimley Integrated Care System operate their own system much of which is based on ResPECT.

The resources will need to reflect advice, information and support where there is an interface with 'Continuing Health Care' and personalisation through personal health budgets.

The resources must be accessible for all members of the community including the BAME community.

The grant is to resource the following work:

The provider will develop the following resources through a co-production approach:

1. EOL Adult Carers Resource including the needs of parent carers of children with life limiting conditions.
 - Engage with adult carers including parent carers and those from minority groups.
 - Engage with subject experts through the task and finish group.
 - Develop a web-based resource (accessible & downloadable) with links to best practice advice, information and support including post death practical and bereavement support.

⁵ <https://www.respectprocess.org.uk/healthprofessionals>

- Our Plan⁶ – Redevelop existing resource to provide an advanced care planning toolkit for Carers caring in EOL circumstances. This to reflect current Advanced Care Planning model used across the 3 Surrey Systems
2. EOL Young Carers Resource
- Engage with young and young adult carers.
 - Engage with subject experts through the task and finish group.
 - Develop a web-based resource (accessible & downloadable) with links to appropriate advice, information and support including post death practical and bereavement support.

At conclusion of the project the resources will be made freely available to all providers across the Surrey Health & Care System so carers can access them from multiple points. Providers will need to evidence the following:

When preparing their EOI providers are encouraged to consider how they would meet the following criteria:

- Co-production work carers (both young and old) and other providers including but not exclusively-NHS EOL leads and Surrey based Hospices Carer Leads.
- Describe how the resources will be marketed to both young and adult carers.
- Describe how the resources will remain sustainable.
- Include a detailed budget
- Provide a named project lead and their contact details

Monitoring:

Progress reports will be quarterly to the Improving the Experience of EOL Care for Carers Task & Finish Group.

Next steps

The EOI will be published on Carersnet & the Surrey Carers & Providers Webpage

Closing date: 27th May 2019

EOI should be sent to the Partnership Manager for Carers

Email: debbie.hustings@nhs.net

Notification of winning EOI will be made via email to the provider following the Carers Commissioning mtg 10th June 2019

⁶ <http://carersworldradio.ihoststudio.com/carersnet/mergedwithoutblue.pdf>